

Appendix G: Cost indicators for the ex-post evaluation stage

Cost category	Indicator	Source(s) identifying the metric
Design cost	Total monetary value of all effort and expenses required to design the CSR action (including labour, materials etc.)	own
Implementation cost	Total monetary value of all effort and materials required for the initial (one-off) implementation of the CSR action (including initial training costs, transition costs etc.)	own
Operation cost	Total monetary value of all operations associated with this CSR action (including labour costs / fees and salaries, administration costs, maintenance costs etc.)	own